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## Who We Are

Onsite Technology Services is a field solution provider that provides high-quality service delivery to meet the growing and rapidly changing service needs in IT environments. Onsite works with regional clients, but specializes in organizations with national presence. Our market focus is Retail, Hospitality, Government, Education, Medical and Corporate environments. Our job is to get you a technician "On site."

## Management Team

The management team at Onsite Technology Services has been in the IT solutions and field service delivery for more than 20 years, with a combined 60 years of experience. We have a tremendous amount of experience with helping our customers manage and deliver services. Whether your need is to simply have a site visit or you're considering a complete technology refresh, Onsite has the experience to help you deliver a winning solution for your business.

## Partnership Approach

There are hundreds of "order takers" out there who are looking for a quick hit and move on to the next client. Onsite believes in building a relationship with our clients, providing value through suggestion and engineering, and building a true partnership through respect and trust. We design solutions based on listening to your needs, experiences, expectations and critical feedback.

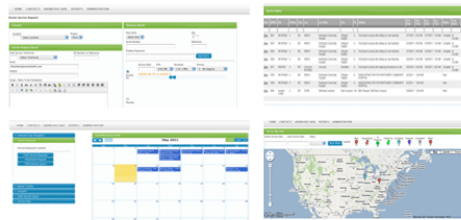
## Service Provider Network

We utilize a vast network of highly skilled Onsite field technicians. Here at Onsite, we value the relationships with our Onsite field technicians and can ensure you will have a great experience with service on every request. We take great pride in the supporting methodology and processes we've created. These processes put Onsite, our clients and field technicians in a position to be successful and to deliver services that meet everyone's needs.



## Client Service Portal

We have developed a comprehensive service portal to help drive value and efficiency with everything we do. Our service portal gives you the ability to request, monitor, communicate and respond to each request. We keep all data at your fingertips so you can turn data points into actionable steps and performance reports to help you manage and deliver services for your organization.



## Beyond Onsite

We understand that getting things done onsite is just one piece of the solution. That is why we have strategic relationships with hardware providers who offer a wide range of new and refurbished solutions such as Servers, POS Equipment, Scanning Equipment, Mobility Solutions, Wireless Solutions, Back Office Equipment and many more. Working with partners uniquely positioned in the market to deliver services such as break-fix repairs, asset management, logistics, staging, integration, asset disposition, and DOD certified destruction provides our clients with unmatched expertise and a range of solutions for each project.

## Service Delivery

### Service Level Response

Emergency | 4Hr | 8Hr | Next Day

### Capabilities

- Equipment Installations; POS, Back Office, Wireless, Traffic Counters, Digital Signage
- Voice/Data Network Installation (Cat 5, Cat5e, and Cat 6 wiring)
- Fiber Optic installation Single mode, Multimode, and Certification
- Business & VoIP Phone Systems (Avaya, Nortel, Toshiba & Others)
- Wi-Fi Surveys / Wireless Network Installation WLAN Networking Setup Access Point Installation
- Security Camera Installation (CCTV, IP Security Cameras, Wireless Cameras & Video Surveillance Install)
- Alarm System / Audio / Video Cabling & Wiring

### Coverage Area

United States | Puerto Rico | Canada

## Project Offerings

Onsite Technology Services provides a fully managed solution for your projects. Our methodologies are based on ITIL & PMI best practices and our extensive industry experience.

- New Store Installations
- Remodels & Relocations
- Technology Refresh Projects
- Digital Signage & Media Player Installations
- Store D-Installations
- Queue Management
- Traffic Counter Installations
- Wireless Infrastructure Surveys & Deployments
- Site Standardization
- Site Health Checks & Site Surveys
- Distribution Center Build-Outs
- Cable Clean-Ups
- Compliance: PCI | HIPPA